What is common here?





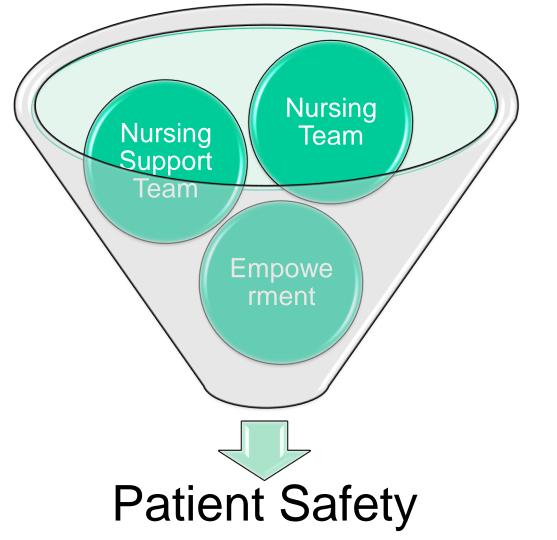




Empowerment & Team- Work

The Secret that makes common people achieve uncommon Result







All efforts taken must drive patient centricity.

Reduce errors & ensure infection control practices

Empowerment



In the Interest of Patient



Expressing correctly

Striving for Selfimprovement Empow erment





A Common Incident



- A junior nurse can stop a senior nurse or a doctor from cannulating more than 2 times.
- It just takes courage to speak for the patient

Teamwork -What is Expected



Pharmacist



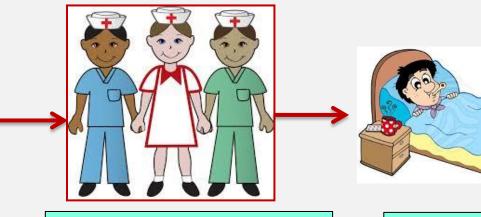
Information Technology



Lab



Policy Makers Support Services



Doctor Nurse
Therapists
(Providing direct care
to the patient)

Patient



When something Goes Wrong



Pharmacist



Information Technology



Support Services

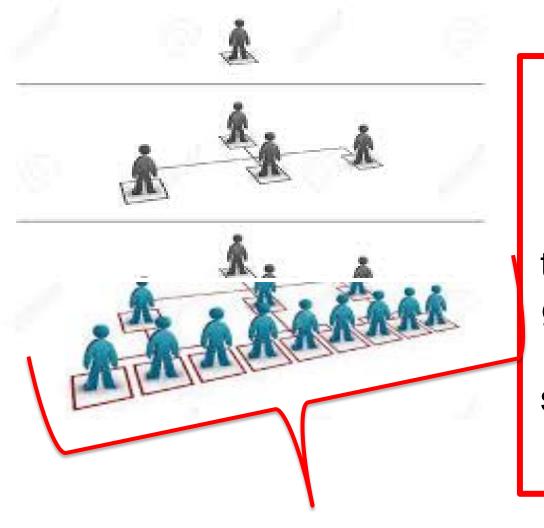
Lab



Policy Makers Doctor Nurse
Therapists
(Providing direct care
to the patient)

Patient





The MOST IMPORTANT person in health-care is the one sitting at the bottom of the organizational chart giving direct care to the patient. All others are supporting them to give great care

Threats to Empowerment & Team Work

 Pre-conception among other HCW that nurses would not know, that they are not important opinion makers in the organization.

Public Perception

Perception Gap in Nursing

 Gap among work force & administrators about he perception of empowerment & Team Work

- Senior Nurses perception that no one knows better than me
- "I suffered so much; how can you have a gala time"
- In times of need nurses give up under authoritarian pressure

Clinician preferences

 Two clinicians in the same field expect different ways of working by nurses.

Seniority Ego



Participating in Strike is not Empowerment or Team Work





If I am doing whatever is best for my patient, then I an doing what is best for me and for our healthcare system.

-Kelly Taylor, Mercy Clinics

THANK YOU...

